

# TERMS AND CONDITIONS

## **Inclusions**

Unlimited Mileage  
Collision Damage Waiver (CDW)  
Theft Waiver (THW)  
Third Party Liability Insurance (TPL)  
Roadside Assistance  
Road Tax  
Airport Fee  
VAT

## **Drivers Age**

The minimum driver's age is 21 years and the maximum driver's age is 85 years. Apart from this, the following restrictions for minimum age are applicable:

The minimum driver's age is 21 years for economy, intermediate (4-5 door) and premium vehicle groups.

The minimum driver's age is 25 years for luxury, intermediate crossover and standard vehicle groups.

A young driver surcharge of EUR 7.00 per day max EUR 70,00 per rental (incl. VAT) will apply for drivers aged from 18 years to 21 years.

A Senior driver surcharge of EUR 7.00 per day max EUR 70,00 per rental (incl. VAT) will apply for drivers aged from 75 years to 85 years.

## **Driver's License**

The driver has to be in possession of a valid driving license for at least 2 years for all vehicle

Also, a valid ID card or passport would be required at time of pick up.

Both the main driver and each authorized driver must have a valid driving license from an EU / EFTA country that allows the type of vehicle rented.

If you have a driving license issued by a non-EU foreign country, an international driving permit or a sworn translation of the license is also required. In case of driving license with characters different from the Latin characters and numbers different from the Arabic numbers (for example Cyrillic, Hebrew, Chinese, etc.), besides the international driving permit, it is necessary a sworn translation of the license. International driver license/sworn translation must be accompanied by the original domestic license of the driver.

Each Driver of the Vehicle undertakes not to provide false information regarding their personal data, age, residence or domicile address, telephone number, e-mail address, as well as on the possession of all the legal requirements for driving authorization.

## **Insurance Coverage**

Collision Damage Waiver (CDW)

It is included in your rental amount.

Collision damage waiver reduces the customer's damage responsibility to the excess/deductible amount.

The excess amount for CDW depends upon the car groups:

The maximum excess amount for economy vehicle groups is EUR 500.

The maximum excess amount for intermediate (4-5 door) vehicle groups is EUR 700.

The maximum excess amount for intermediate crossover and premium Van groups is EUR 900.

The maximum excess amount for luxury (4-5 door) and standard SUV groups is EUR 1200. Theft Waiver (THW)

It is included in your rental amount.

It reduces the client's financial responsibility for loss or theft to the vehicle to the sum of the deductible.

The excess amount for THW depends on the vehicle groups:

The maximum excess amount for economy vehicle groups is EUR 500.

The maximum excess amount for intermediate (4-5 door) vehicle groups is EUR 700.

The maximum excess amount for intermediate crossover and premium Van groups is EUR 900.

The maximum excess amount for luxury (4-5 door) and standard SUV groups is EUR 1200.

Third Party Liability Insurance (TPL) it's included in your rental amount.

The amount covered for third party liability is from **EUR 0 up to 50.000,00** for personal injuries and material damages. Please Note:

1. In case of accident, the Renter has the obligation to immediately inform the Lessor and to provide an eventual valid copy of the Police report, or Court sentence (in the territory of Republic of Montenegro or abroad). The submission of a valid copy of the Police report, or court sentence is an obligatory condition to obtain the insurance coverage.
2. Insurance does not cover damages caused by drivers not authorized in writing by the Lessor or with expired authorization, damage of the wheels, tires, hubs or rims, damage of the klaxon, damage of the chassis, damage of the cabin interior, the loss or damage of the key and remote, damage of the engine and injection system as result of refuel with not proper fuel, damages of the gearbox caused by incompetence or negligence of the driver, damages occurred by driver or third persons under the effect of alcohol or various drugs, intentional damage in parking, intentional damage by explosion, arson, setting fire to the cabin interior parts, etc. In the event of theft to full theft of the vehicle the delivery of the key/key card with remote control to the supplier is mandatory, to benefit the compensation.

## Excess Reduction

In the event of an accident, Super Collision Damage Waiver (Super CDW) reduces your excess amount

Additional Insurance Excess Reduction/Low Excess 12,00 Euro/day

Additional Insurance Full Damage Waiver 20,00 Euro/day

Additional Insurance Value Cover (Windscreen, Tyres, Glass, Undercarriage) 3 Euro /day

Additional Insurance Roadside Assistance 5,00 Euro /day

Additional Insurance Personal Accident Insurance 3,00 Euro /day

**A police report is needed for the each damage or the accident otherwise the customer is responsible of the total amount of the damage.**

SCDW does not cover damages caused by drivers not authorized in writing by the Lessor or with expired authorization, damage of the tires, the below part of the vehicle and damages made inside of the vehicle, the loss or damage of the key/key card and remote, damage of the engine and injection system as result of refuel with not proper fuel, damages occurred by driver or third persons under the effect of alcohol or various drugs, intentional damage by explosion, arson, setting fire to the cabin interior parts.

Super CDW is optional and can be purchased at the rental desk. For more information please check at the rental desk.

## Fees

Airport Fee and road tax is included in the rental amount.

Other fees:

1. EUR **20.00** will apply for administrative fines.
2. For administrative costs claims, a charge of EUR **20.00** will apply.
3. Full value of the fines imposed by the relevant authorities, and other concerning expenses, or three times the value for unreported fines.
4. A charge of EUR **100.00** will apply for smoking in the vehicle.
5. A charge of EUR **20.00** will apply for Penalty for failure to fuel
6. A charge of EUR 50 will apply for cross border . Cross Border allowed to which Countries /Region
7. A charge of EUR 25 will apply Out of Hours Fee
8. **Open hours : Monday -Sunday 08:00/ 20:00**
9. will be charged Extra day rental of Penalty late check out
10. If the vehicle keys are lost a charge of EUR **300** will apply.
11. Two times the value of repairs and changed or replaced parts, if the Renter performs these operations without the authorization of the Lessor.
12. Traffic fine fee: If the client gets a fine (traffic fine, parking violation, driving violation), the client pays the fine at our desk at the moment of drop off. If the fine shows up in the system after the client has left the desk, the client's credit card is charged for that fine. The fine depends from the scale of the violation so we charge the fine plus the administration cost of EUR **20.00** per violation.
13. A charge of EUR **100.00** (incl. VAT) will apply, if baby, toddler, booster seat and snow chains are lost or damaged.
14. A charge of EUR **200.00** (incl. VAT) will apply, if GPS is lost or damaged.

## **Breakdown Assistance**

Roadside assistance is included in the rental amount. Relevant contact details and roadside assistance procedures will be given prior to the commencement of the hire.

## **Fuel Policy**

The vehicle will be supplied with a full tank of fuel and must be returned full. Otherwise, missing fuel will be charged at EUR 3.00 liter on your return plus the penalty for failure to fuel. Fuel charges are payable at the rental desk unless otherwise stated. Supplier's fuel policies change from time to time, please confirm at rental counter.

Please Note: The full value of deposit will apply, if the supply with proper fuel cannot be verified by the refuel receipt.

## **Mileage Policy**

Unlimited mileage within the territory of Montenegro.

## **Cross Border Travel**

Cross border travel is allowed only on request. A written authorization from the rental company allowing the client to travel abroad is required.

Cross border is allowed to European Community.

The cross border fee is EUR 50.00 per rental

## **VAT**

VAT is included in the rental price. However, for all the optional extras or special equipment, or extra services, VAT would be levied separately.

## **Payment Methods and Deposit**

Master card and Visa credit cards are accepted. The credit card should be under the lead driver's name only. Credit card should be valid for a minimum of 6 months from the day of the rental and must be physically available at time of vehicle collection.

Debit card is not accepted for deposit.

In case client don't have credit card there is option 20.00 eur per day full insurance and

Client don't need to leave deposit.

Deposit:

American Express credit cards are not accepted for deposit.

A refundable deposit varying from EUR 500 /700/900 /1200 (depending on the vehicle group) is held from the credit card at the time of rental until the vehicle is returned. **Out of Hours**

Out of hours service is available and the charges are:

EUR 25

If the vehicle is returned late, a charge, one full day for more than 59 min. late, and the triple of the daily rental rate for each day of delay will apply.

## **Extras**

Confirmation of Special Equipment's depends upon the availability at the rental desk.

**ALL TERMS, CONDITIONS AND PRICES ARE SUBJECT TO CHANGE.**