

# Special Rental Conditions

## MAXIMUM CUSTOMER LIABILITY FOR DAMAGES, THEFT AND SECURITY DEPOSITS

(PRICES VAT EXEMPT)

Car Group	Coverage	Damage Excess	Theft Excess	Deposit
A	Basic rate	1.300 €	1.600 €	500 €
	Cover Body / Cover Glass&Wheels	1.300 €	1.600 €	250 €
	Cover Comfort	650 €	800 €	250 €
	Silver	- €	800 €	150 €
	Gold	- €	- €	150 €
B	Basic rate	1.400 €	1.600 €	500 €
	Cover Body / Cover Glass&Wheels	1.400 €	1.600 €	250 €
	Cover Comfort	700 €	800 €	250 €
	Silver	- €	800 €	150 €
	Gold	- €	- €	150 €
C,A2,A3,A4	Basic rate	1.500 €	1.800 €	700 €
	Cover Body / Cover Glass&Wheels	1.500 €	1.800 €	250 €
	Cover Comfort	750 €	900 €	250 €
	Silver	- €	900 €	150 €
	Gold	- €	- €	150 €
D	Basic rate	1.800 €	2.000 €	700 €
	Cover Body / Cover Glass&Wheels	1.800 €	2.000 €	250 €
	Cover Comfort	900 €	1.000 €	250 €
	Silver	- €	1.000 €	150 €
	Gold	- €	- €	150 €
E	Basic rate	1.800 €	2.000 €	900 €
	Cover Body / Cover Glass&Wheels	1.800 €	2.000 €	250 €
	Cover Comfort	900 €	1.000 €	250 €
	Silver	- €	1.000 €	150 €
	Gold	- €	- €	150 €
F	Basic rate	1.800 €	2.000 €	900 €
	Cover Body / Cover Glass&Wheels	1.800 €	2.000 €	250 €
	Cover Comfort	900 €	1.000 €	250 €
	Silver	- €	1.000 €	150 €
	Gold	- €	- €	150 €
M,N	Basic rate	2.600 €	2.800 €	900 €
	Cover Body / Cover Glass&Wheels	2.600 €	2.800 €	500 €
	Cover Comfort	1.300 €	1.400 €	250 €
	Silver	- €	1.400 €	150 €
	Gold	- €	- €	150 €
GC	Basic rate	2.600 €	2.800 €	900 €
	Cover Body / Cover Glass&Wheels	2.600 €	2.800 €	500 €
	Cover Comfort	1.300 €	1.400 €	250 €
	Silver	- €	1.400 €	150 €
	Gold	NOT AVAILABLE		
O	Basic rate	2.600 €	2.800 €	900 €
	Cover Body / Cover Glass&Wheels	2.600 €	2.800 €	500 €
	Cover Comfort	1.300 €	1.400 €	250 €
	Silver	- €	1.400 €	150 €
	Gold	NOT AVAILABLE		

## SERVICES REDUCTION/ELIMINATION OF CUSTOMER RESPONSIBILITY

(PRICES VAT INCLUDED)

Car Group	Cover Body	Cover Glass&Wheels	Cover Comfort	Silver	Gold
A	18,00 €	8,00 €	14,50 €	22,00 €	29,00 €
B	18,00 €	8,00 €	14,50 €	22,00 €	29,00 €
C,A2,A3,A4	21,00 €	10,00 €	16,50 €	26,00 €	33,00 €
D	21,00 €	10,00 €	16,50 €	26,00 €	33,00 €
E	23,00 €	11,00 €	17,50 €	28,00 €	35,00 €
F	24,00 €	12,00 €	18,50 €	30,00 €	37,00 €
M,N	26,00 €	13,00 €	19,50 €	32,00 €	39,00 €
GC	29,00 €	14,00 €	30,00 €	35,00 €	- €
O	29,00 €	14,00 €	30,00 €	35,00 €	- €

NOTES: daily rates

## DESCRIPTION EXTRA COSTS

(PRICES VAT INCLUDED)

Description	Amount	Applicability	Max Amount
Driving 19-23 years old (category A, B, C only)	25,00 €	per day	- €
Driving 75-85 years old (category A, B, C only)	9,00 €	per day	- €
Additional driver	5,00 €	per day	- €
Baby seat (no anti-abandonment device is provided)	9,50 €	per day	47,50 €
Child seat (no anti-abandonment device is provided)	6,50 €	per day	32,50 €
Out of hours	50,00 €	within 1 hour of office hours	- €
Out of hours	70,00 €	after two hours	- €
One way in Region (on request)	90,00 €	per rental	- €
One way (on request)	500,00 €	per rental	- €
Snow chains (subject to availability)	3,00 €	per day	30,00 €
Winter tires (subject to availability)	25,00 €	per day	- €
Late check in	20,00 €	per rental after 1 hour	- €
Diesel option (subject to availability)	2,00 €	per day	- €
Hybrid option (subject to availability)	3,00 €	per day	- €
Roadside assistance	7,00 €	per day	120,00 €
PAI extension	5,00 €	per day	- €
Name change	35,00 €	per rental	- €
Request for expertise	90,00 €	per practice	- €
Delivery* up to 30 km	50,00 €	each way	- €
Delivery* up to 60 km	72,00 €	each way	- €
Delivery* more than 60 km	72,00 €	each way	- €
Supplement per km for Delivery over 60km	2,00 €	per km	- €

\*delivery service is carried out during opening hours and only on request

**DESCRIPTION OF PENALTY**  
**(PRICES VAT INCLUDED)**

Description	Amount
Penalty for failure to top up	25,00 €
Penalty for each liter of fuel missing	2,00 €
Loss of reflective jacket	15,00 €
Loss of vehicle documents	50,00 €
Loss of vehicle license plate	350,00 €
Vehicle cleaning	25,00 €
Special cleaning	90,00 €
Sanitization	150,00 €
Administrative expenses fines	42,70 €
Administrative expenses sinister	80,00 €
Failure to present CAI	80,00 €
Incomplete/incorrect CAI compilation	80,00 €
Damage/loss of child seat	65,00 €
Damage/loss of baby seat	65,00 €
Damage/loss of snow chains	65,00 €
Unauthorized circulation abroad	500,00 €
Late check-in penalty (after 29 min)	30,00 €
Late check-in penalty (after 12 hours)	from the official price list
Technical stop	70,00 €
Call roadside assistance	190,00 €
Cost per KM traveled by the tow truck	1,90 €
Wrong parking chargeback	150,00 €
Incorrect refueling	600,00 €

**Limits on traffic circulation abroad**  
**(PRICES VAT INCLUDED)**

The vehicle may only and exclusively circulate in Albania. However, with the express authorization of the Lessor and payment of the Cross Border supplement, circulation may be permitted in the following European Union states: Montenegro, Kosovo, Macedonia, Greece. In the event of circulation in states not permitted and/or exit of the vehicle from the Territory of the Albanian State without authorization, the relevant penalty of €500.00 will be charged and any conventional limitation of liability purchased will cease to be effective in the event of an accident/theft.

Description	Car Group	Amount	Applicability
Cross Border authorized	A, B, C, D, E, F, W	20,00 €	Per day, max 20 days
Cross Border authorized	G, GC, M, N, O	50,00 €	Per day, max 20 days